



CHRISTOPHER M. HUBER
Deputy General Counsel for ORS

Office of Regulatory Staff
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January 30, 2020

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Chief Clerk & Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

RE: Expedited Petition of the Office of Regulatory Staff to Suspend and Hold
Universal Service Fund Disbursements to Frontier Communications of the
Carolinas, LLC
Docket No. 2019-352-C

Dear Ms. Boyd:

Please find enclosed for filing in your office, a report on the South Carolina Office of Regulatory Staff's ("ORS") investigation of Frontier Communications of the Carolinas, LLC ("Frontier") regarding the extended service outage in the St. Luke Community and Frontier's State Universal Service Fund use and accounting practices. The report is being provided in a public format with redactions to information Frontier claims is confidential and an unredacted format that, due to Frontier's confidentiality claims, ORS requests not be publicly accessible.

In addition, Frontier indicated in its report related to this matter filed in Docket No. 2009-220-C on November 15, 2019, that it would be undertaking a review of the other Reltek Digital Loop Carrier systems in its South Carolina network and provide a report from that review to the Commission. Frontier has indicated to ORS it expects to complete the Reltek report by February 7, 2020. ORS will review the Reltek report once it is available and reserves the right to take further action, if necessary.

Letter – Jocelyn G. Boyd, Esquire
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Counsel for Frontier is copied on this letter and the redacted and unredacted versions of the report. Counsel for the Department of Consumer Affairs is copied on this letter and the redacted version of the report.

Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Huber".

Christopher M. Huber

cc: Charles L.A. Terreni, Esquire (via E-mail)
Scott Elliott, Esquire (via E-mail)
Becky Dover (via E-mail)
Carri Grube Lybarker (via E-mail)
Joseph Melchers, Esquire (via E-mail)